



**Babes Pregnancy Crisis Support Ltd**

# **Annual Report**

**For the financial year  
1 April to 31 December 2016**

# **CONTENTS**

<b>KEY RESULTS</b>	<b>1</b>
<b>CHAIRMAN'S MESSAGE</b>	<b>3</b>
<b>EXECUTIVE DIRECTOR'S SUMMARY</b>	<b>4</b>
<b>OUR BACKGROUND</b>	<b>5</b>
<b>OUR VISION AND MISSION</b>	<b>6</b>
<b>OUR ORGANISATION</b>	<b>7</b>
<b>REVIEW OF ACTIVITIES</b>	<b>9</b>
<b>CALENDAR OF EVENTS</b>	<b>27</b>
<b>CONFLICTS OF INTEREST, RELATED ENTITIES &amp; RESERVES POLICY</b>	<b>28</b>
<b>FUNDING SOURCES</b>	<b>29</b>
<b>FINANCIAL REVIEW</b>	<b>30</b>
<b>FUTURE PLANS &amp; COMMITMENTS</b>	<b>31</b>
<b>THANK YOUS</b>	<b>32</b>
<b>FINANCIAL STATEMENTS</b>	<b>34</b>

## KEY RESULTS

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Babes believes that every pregnant teenager should be aware of the options she has and is given the opportunity to make an informed decision with regard to her pregnancy. Babes also believes that support from her family, friends and wider community is essential for a pregnant teenager to make her decision responsibly and for her to experience a sense of normalcy in this difficult period. Babes works with the pregnant teenager in crisis to garner support for her and the choice she makes with regard to her pregnancy. Babes operates island-wide and works with anyone aged 21 and below in need of support with their pregnancy. Since the programme was launched, Babes has assisted more than **500** girls in a pregnancy crisis (2005 - 2016).

### KEY NUMBERS AT A GLANCE



**42** new cases



Reached out to **3,443** members of the public through various outreach efforts



Assisted **191** individuals over our 24-hour SMS helpline



Partnered with **11** new agencies to provide training and education for our service-users

## 1. Youth Engagement & Outreach

Babes aims to encourage youths to reflect on the issue of teen pregnancy. We also hope that the youths we engage will encourage their peers who have difficulty coping with a pregnancy to engage with us. Babes partners with tertiary educational institutions, youth agencies and other community agencies to reach out to young people to discuss and raise awareness of the issue and the avenues of help.

This financial year (comprising only 9 months), we reached out to **3,443** members of the public, an increase of **80%** over the last financial year (**FY**) (which comprised a full 12 months). This was as a result of the many activities that were organised, including:



**5** Forum Theatre/Drama Performances



**6** Focus Group Discussions



**5** Roadshows

## 2. Case Management

Our 24-hour helpline is one of our core services. This helpline is manned by Babes' Community Workers on a rotational basis. Through our 24-hour helpline, we assisted **191** individuals this FY, a decrease of **15%** over the last FY. This FY, we had **42** new cases. This is an increase of **50%** over the last FY. In total, including **33** cases that we have brought forward from 2016, we have journeyed with **75** pregnant teenagers this FY.

## 3. Community Integration

Community support is essential for nurturing an inclusive environment that will help our service-users to regain a sense of normalcy. This FY, **53** new volunteers registered with Babes, an increase of **1%** over the last FY. **98** volunteers were engaged in various activities, donating a total of **924** volunteer hours. We also worked with **59** students from **9** different educational institutions. Babes has organised and participated in **12** mini fundraising events and partnered with **11** community/corporate partners for this FY.

## CHAIRMAN'S MESSAGE

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This was a short financial year for Babes (April to December 2016) as we have changed our financial year to the calendar year from 2017 onwards. We continue to work to better understand the problem of teenage pregnancy in Singapore, and one of the main reasons for the change in financial year was to align with the reporting period that the Immigration & Checkpoints Authority and the Ministry of Health use in publishing teenage pregnancy statistics. In the same vein, unlike in previous years, this Annual Report includes graphics that provide some insight into the profile of the girls we have helped. I will not go on about the work we have done so far; I think that's adequately covered in this Annual Report. However, I would like to highlight the following:

- I am pleased that our outreach efforts in the financial year have shown positive results in terms of both an increase in public awareness and in the number of girls that have benefited from our support. We plan to step-up on outreach and also to undertake a more comprehensive needs assessment of pregnant teenagers in Singapore so that we can more easily understand and analyse the profile of these girls and more accurately direct our outreach to those who need it most, i.e. girls in a pregnancy crisis who are unaware that help is available to them.
- In addition to reaching out to a more targeted demographic, we have an ongoing program to upgrade our services by not only improving our case management processes but also involving volunteers in case management to provide a more holistic solution that involves the wider community.

I am very grateful for the generosity, dedication and compassion of all our volunteers, donors, partners, my fellow Directors and Board Committee members, and Babes' staff and their families. I hope more people will learn about the work we do and the lives we enhance and donate to our cause, whether financially or with their time and expertise as volunteers, so that we can achieve the long-term goal of increasing the wellbeing of pregnant teenagers and helping them to cope better with their lives after pregnancy.

**Carrie Seow**

## EXECUTIVE DIRECTOR'S SUMMARY

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Although there were only 9 months in the financial year, the team at Babes was very busy. This is clear from the significant increase in the number of pregnant teenage girls we assisted and the members of the public we reached out to compared to the last FY.

This FY, we decided to further step up on our outreach efforts and so developed collaterals to be placed in schools, hospitals, polyclinics and other agencies. We wanted a more personal approach to outreach so we enlisted our volunteers to not only hand-deliver the collaterals but to also spend a few minutes talking to the staff about the work we do at Babes. We delivered our collaterals to more than 80 agencies by December 2016 and were heartened to see many of them displaying our posters on their notice boards.

We also used an innovative method to reach out to 32 secondary schools and junior colleges through a campaign that involved our messages on paper cups that were distributed free for use in the canteens of the schools and junior colleges. This 3-month campaign involved 120,000 cups out and reached 64,300 students. We also worked with a team of talented students from [Conjunct Consulting](#) who helped us to come with a social media plan to increase our case numbers and our pool of youth volunteers. With this plan and our desire to increase our visibility through various social media platforms, we also hired a social media executive.

We believe that through all these various outreach efforts our case numbers increased by 50% compared to the last FY and we are so happy that we were able to assist more pregnant teenage girls in crisis. The girls we assisted came from various backgrounds and with many problems which I will be addressing in the case management section of this report.

I would like to take this opportunity to thank all the wonderful souls who have believed in our cause and assisted us in many areas of our work. We have plans to do more for pregnant teenagers in crisis and their families in the years to come and we hope that your support will always be there for us.

**Christina Vejan**

## OUR BACKGROUND

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The work of Babes Pregnancy Crisis Support Limited (**Babes**) began in 2005 as a programme under **Beyond Social Services (Beyond)**. It was the first programme in Singapore that provided a targeted service to teenagers needing support with their pregnancies.

In May 2013, Babes spun off from Beyond to become a separate organisation, in order to provide more focus on the issue of teenage pregnancy. We are the only organisation in Singapore that is devoted to exclusively supporting pregnant teenagers in crisis. In August 2013, Babes began operating independently.

Babes believes in taking a non-judgemental, “mother-centric” approach. We want every pregnant teenager to be aware of her options and to make sure that she has the opportunity to make an informed decision with regard to her pregnancy.

Babes believes that support from her family, friends and wider community is essential for a pregnant teenager to come to, and implement, her decision responsibly. We advocate and help her to nurture long-term, on-going support from family, friends and volunteers and as normal a life as possible for her during her pregnancy and beyond.

Babes was set up on 31 May 2013 as a public company limited by guarantee (Unique Entity Number (UEN) 201314611H), and is governed by its Memorandum and Articles of Association. It is a registered charity under the Charities Act (since 13 September 2013) and has been accorded the status of an Institution of Public Character (IPC) from 1 October 2013 to 30 September 2017.

Our registered office address is:  
54D South Bridge Road  
Singapore 058685

Our mailing address is:  
Blk 26, Jalan Klinik  
#02-42/52  
Singapore 160026

24-Hour Helpline: **8111-3535**

Toll-Free Line: **1800-TeenMom (1800-833-6666)**

Website: <http://babes.org.sg>

Facebook: <https://www.facebook.com/babespregnancycrisissupport>

Instagram: [https://www.instagram.com/babes\\_pregnancysupport](https://www.instagram.com/babes_pregnancysupport)

## OUR VISION

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Babes' vision is for an inclusive society where every pregnant teenager needing support will not feel estranged or marginalised.

## OUR MISSION

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- To proactively reach out to, and journey with, girls aged 21 and below needing support with their pregnancy, helping them to:
  - ❖ make responsible decisions about their pregnancy
  - ❖ take the appropriate steps to carry out their decision responsibly, with the support of their immediate family and wider community
  - ❖ navigate their lives during pregnancy and cope with the impact of pregnancy on their lives.
- To advocate for a more inclusive society, where pregnant teenagers do not feel marginalised or estranged, by:
  - ❖ raising awareness and appreciation of the problems faced by pregnant teenagers in Singapore
  - ❖ garnering community support for pregnant teens in crisis.

# OUR ORGANISATION

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## BOARD OF DIRECTORS

## DATE OF APPOINTMENT

<b>Chairman</b>	Ms Carrie Seow	31 May 2013
<b>Treasurer</b>	Mr Purandar Rao	22 July 2013
<b>Members</b>	Mr Stanley Tan	31 May 2013
	Mr Gerard Ee	31 May 2013
	Ms Julia Raiskin	22 July 2013
	Dr Sadhana Nadarajah	22 July 2013
	Mr Kevin Teng	25 April 2016

## AUDIT COMMITTEE

<b>Chair</b>	Ms Julia Raiskin
<b>Members</b>	Mr Roland Randall, Ms Hetal Dave

## APPOINTMENTS AND NOMINATIONS COMMITTEE

<b>Chair</b>	Ms Carrie Seow
<b>Member</b>	Mr Thomas Wai

## FUND-RAISING COMMITTEE

<b>Chair</b>	Ms Julia Raiskin
<b>Members</b>	Mr Kevin Teng, Mr Steve Duncan, Mrs Elizabeth Perlman

## HUMAN RESOURCE COMMITTEE

<b>Chair</b>	Mr Purandar Rao
<b>Members</b>	Ms Carrie Seow, Ms Shuchi Bahl, Mr Thomas Wai

## PROGRAMMES & SERVICE COMMITTEE

<b>Chair</b>	Ms Sadhana Nadarajah
<b>Members</b>	Mr Gerard Ee, Ms Geraldyn Lim

## STAFF

<b>Executive Director</b>	Christina Vejan
<b>Community Worker</b>	Noor Haslinda Md So'od
<b>Community Worker</b>	Goh Noriko
<b>Community Worker</b>	Santhiya A
<b>Community Worker</b>	Fathin Afifah (Till 30 June 2016)
<b>Community Worker</b>	Mariati Abdul Rahman (From 1 July 2016)
<b>Community Partnership Executive</b>	Siti Fatimah
<b>HR &amp; Admin Executive</b>	Anu Cherian
<b>Social Media Executive</b>	Jeslyn Lim (From 7 to 24 November 2016)
<b>General Worker</b>	Jennifer Low

As at 31 December 2016, there are **7** full-time staff and **1** part-time General Worker employed by Babes.

## BANKER

DBS Bank

## AUDITOR

Helmi Talib & Co.

Please refer to the Charity Portal at <https://www.charities.gov.sg> for more information, including Organisation Profile, Financial Information, Annual Report and Code Compliance (Governance Evaluation Checklist). Quick link [here](#).

# REVIEW OF ACTIVITIES

## 1. YOUTH ENGAGEMENT & OUTREACH

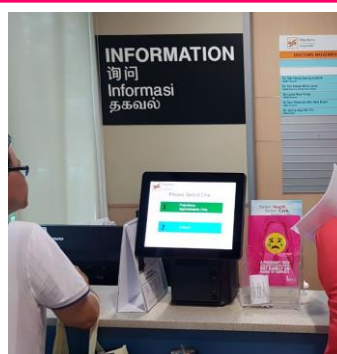
The youth engagement and outreach component of our work, focuses on reaching out to members of the public, mainly youths. This is part of our efforts to create a more inclusive environment for pregnant teenagers and to reduce the stigma associated with teen pregnancy here in Singapore.

The aims of the Youth Engagement & Outreach team are to create an awareness of the avenue of help available should they or someone they know face an unplanned pregnancy and to make the youths of today take ownership of the issue of teen pregnancy.

This year, we were involved in a number of outreach activities that contributed to us reaching out to 80% more members of the public, mainly youths than in the last FY. We collaborated with Pasir Ris Crest Secondary School and East Spring Secondary School via Inward Bound, a drama company that works with educational institutions. These two schools collaborated with Babes, and created forum theatre performances on the issue of teenage pregnancy, which were showcased to their peers



*Our poster displayed on the notice board of T-Net Club, a place where teens can study and/or hang out with friends*



*Our brochure at Sengkang Polyclinic*

As part of our outreach efforts, new collaterals (e.g. brochures, posters) were created and our outreach programme was launched. We engaged volunteers to make an appointment

with the Family Service Centres (**FSCs**)/Voluntary Welfare Organisations (**VWOs**)/ Social Service Offices (**SSOs**)/hospitals and polyclinics to talk about Babes' cause and to present them with our new collaterals. Through this effort, more than **80** centres have received our collaterals.

We also reached out to the students of 32 secondary school and junior college students through the [Cups Media](#) campaign.



This was a 3-month campaign and a total of 120,000 cups were distributed to these schools. Through this campaign, we reached out to **64,300** students out of which 56% were students from the secondary schools. We were pleased that we did not receive any negative feedback from the parents of the students or from members of the public. We found the campaign successful in raising awareness and hope to run this campaign again in the 3<sup>rd</sup> quarter of 2017. Some of the feedback we received from the students were:

*"I guess this will be useful information for someone who is pregnant." – Raymond, PJC*

*"At first glance, I thought this ad is strange because I couldn't think of anyone who would need to know about this. Later, as my friends and I were chit-chatting, we realised that this message will be a great help to those who are in need." – Ting, NYJC*

*"This will be good information or warning for the boys as well." – Wanyi, Boon Lay Secondary School*

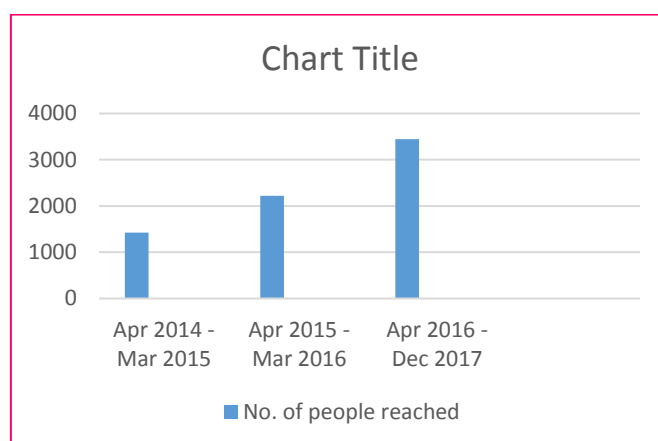
*"Not that I will ever need this service, but at least now I know there is such a company for young pregnant mothers." – Raj, Clementi Town Secondary School*

*"I feel shy to use the cups. But I am aware of the message as I see the message from my friends' cups when they buy drinks from the drink stall." – Benjamin, New Town Secondary School*

We partnered with educational and corporate institutions to run roadshows and focus group discussions to discuss and explore the issue of teenage pregnancy in Singapore. We showcased **3** drama performances on the issue of teenage pregnancy in educational institutions and for the Whampoa community. These drama performances were devised and performed by students from the drama group from ITE College East, Curtain Call.



Through our activities (excluding the Cups Media campaign), we reached out to **3,443** individuals.



## 2. CASE MANAGEMENT

### Case 1

Amy\* contacted Babes through our 24-hour helpline. She was close to reaching her due date when the Babes caseworker first met her. By 4 August 2016, her baby girl was born. Amy's husband, Peter, was incarcerated shortly after their marriage. She was putting up with her elder sister in Toa Payoh and wasn't working. She had a strained relationship with her in-laws and left their house once Peter was incarcerated. She was upset that her in-laws did not support Peter by engaging a lawyer to reduce his sentence and grew angrier each day as she had to carry on with her life without her husband.

Throughout the time the caseworker worked with Amy, she provided her with emotional and practical support; baby's necessities, milk, diapers, stroller, baby carrier, groceries and NTUC voucher. She became less angry over the months with the help of the Babes' caseworker and became more focused on life and her daughter. The caseworker also managed to assist her in successfully appealing for her own rental flat. She received the key to her flat in November '16.

In December 2016, Amy also managed to obtain financial assistance from the Ministry of Social and Family Development (**MSF**) of \$700 per month for 6 months (subject to renewal at the end of June '17). She shared that she may have a job offer and her aunt will be babysitting her daughter while she works. The caseworker informed her that she will be closing her case soon as she is pretty stable and already receiving assistance from MSF.

*\*Not her real name.*

Amy is a good example of how some of our pregnant teenagers face many other problems besides facing a pregnancy crisis. Usually in such scenarios, the caseworkers work as a team to come up with an action plan to help the girl holistically. Most of the times, we would ideally like to journey with the girl throughout her pregnancy. However, at times, we receive cases such as Amy's when we are only given a month or so to assist her as much as we can before she delivers. Once she delivers, Babes' caseworker would help to provide post-pregnancy support by linking her up with our volunteers. After that, we will put her in touch with FSCs or SSOs if she requires financial assistance, etc..

## **Case 2**

Bella\*, 18 was referred to Babes by NUH. She was single and was 6 months pregnant. Bella and her boyfriend had known each other for about 6 years and had been in a stable relationship for 2 years. She shared a good relationship with her boyfriend, who was serving National Service at that time, and was able to turn to him for support. Bella left school after her 'N' levels and was working as a Customer Service Officer. Bella shared a good relationship with her boyfriend's family and was living with them for a couple of weeks due to her strained relationship with her maternal grandmother.

Bella is the second of three siblings. She has an elder brother who is 21 years old and a 9-year old younger brother who was still schooling. Both her parents were 50 years old and were joint breadwinners in the family. The family, including her maternal grandparents, live in a 5-room HDB flat. Bella described her relationship with her mother to be distant and was only close to her father and elder brother.

According to Bella, her pregnancy was unplanned. She found out that she was pregnant in March 2016 and had made a joint decision with her boyfriend to keep the baby. She shared that she was unsure about how her parents would react and had only informed them when she was 6 months pregnant. Both parents were understandably upset when they found out about her pregnancy and questioned her ability to be a responsible parent. Her mother was not keen to be engaged when a Medical Social Worker contacted her to discuss the decision Bella had made. Bella's mother was also initially unwilling to meet with a Babes' caseworker. However, after our reassurance that we only had Bella's best interest at heart, she invited us to her home to facilitate a discussion between Bella and her. Bella's mother made it very clear during the meeting that she would continue to support Bella emotionally and financially provided she was willing to cooperate with them from then on. Bella felt better after our discussion and was willing to adhere to her mother's request.

Bella gave birth to a healthy baby girl on 2 November 2016. She is now back with her family and is currently working as a retail personnel for a department store. Baby is now cared for by her grandmother and sister-in-law.

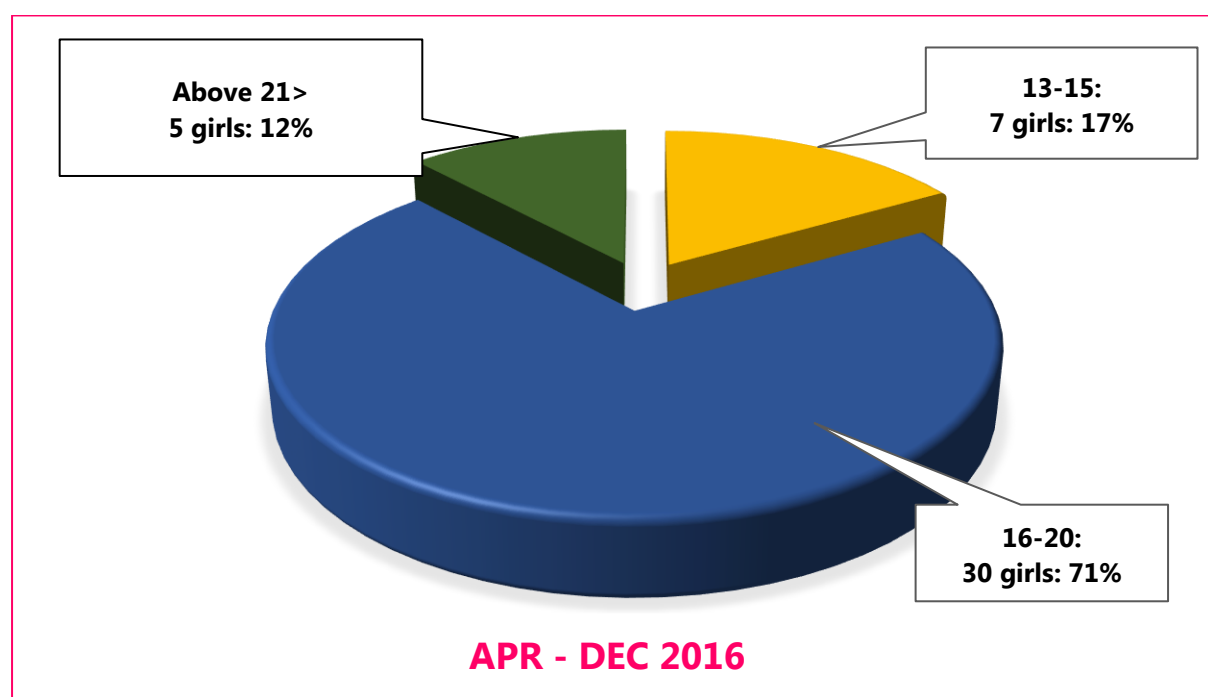
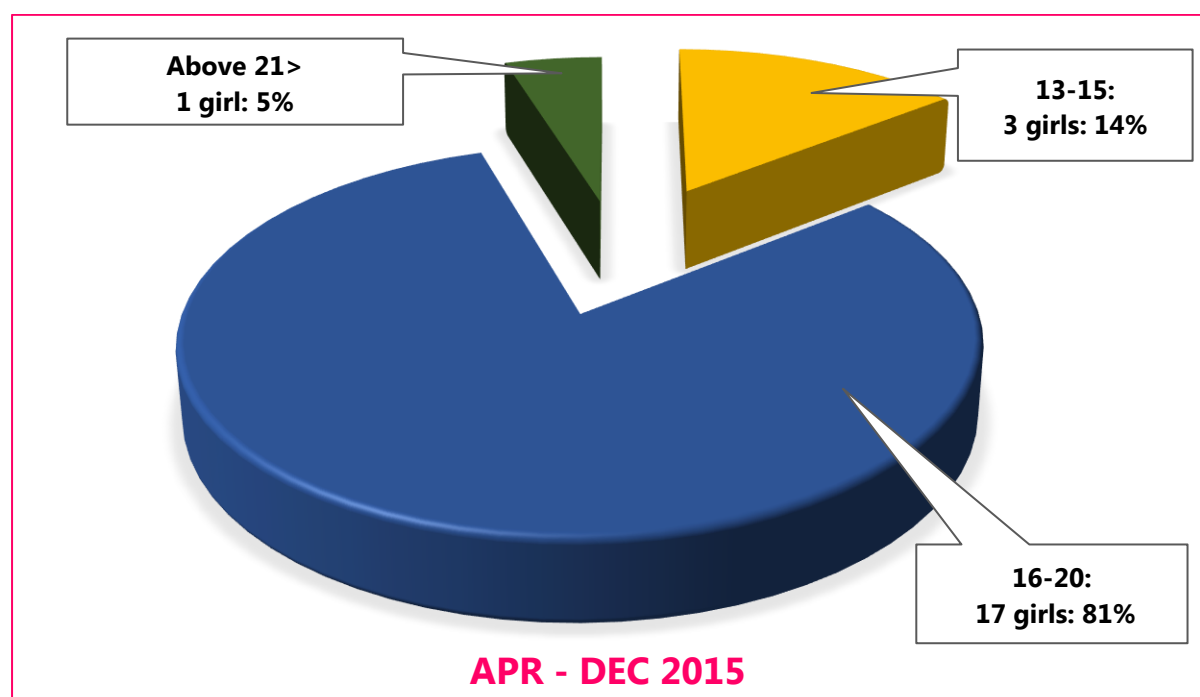
*\*Not her real name.*

Bella's case is very different from Amy's as Bella was blessed with a more supportive family, relatives and partner. She also had a more financially stable background and thus faced fewer and less significant problems than Amy. Babes' caseworker

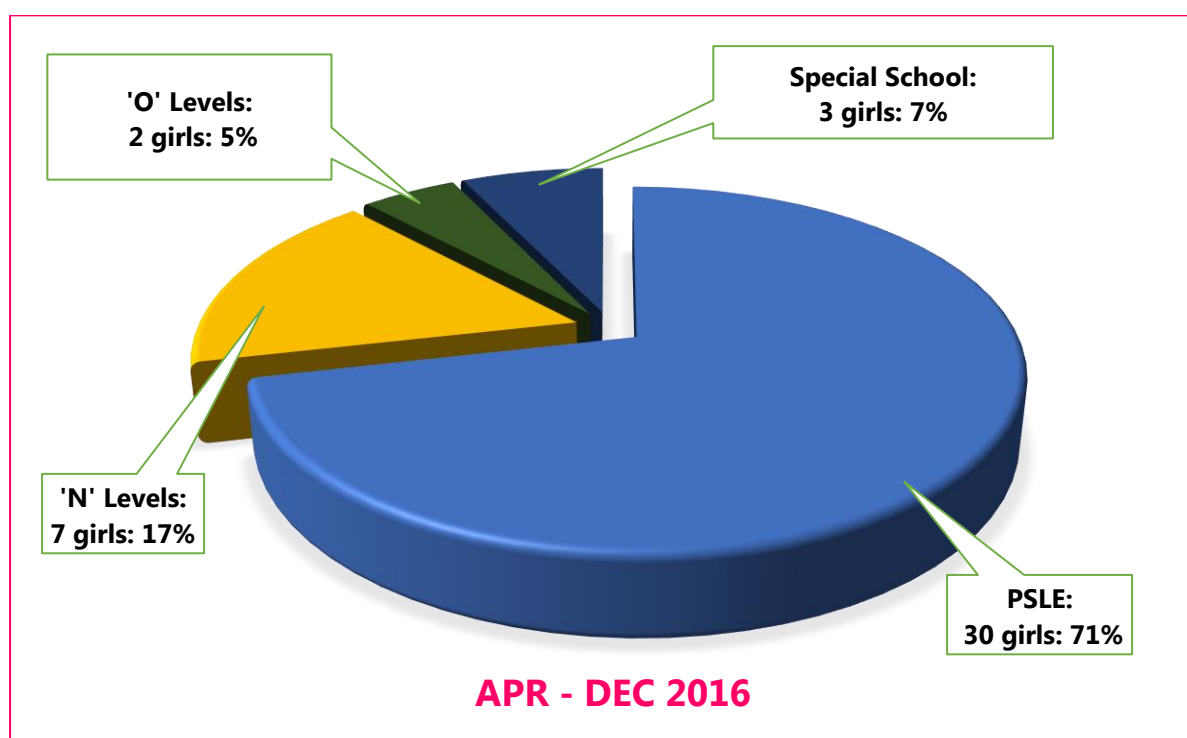
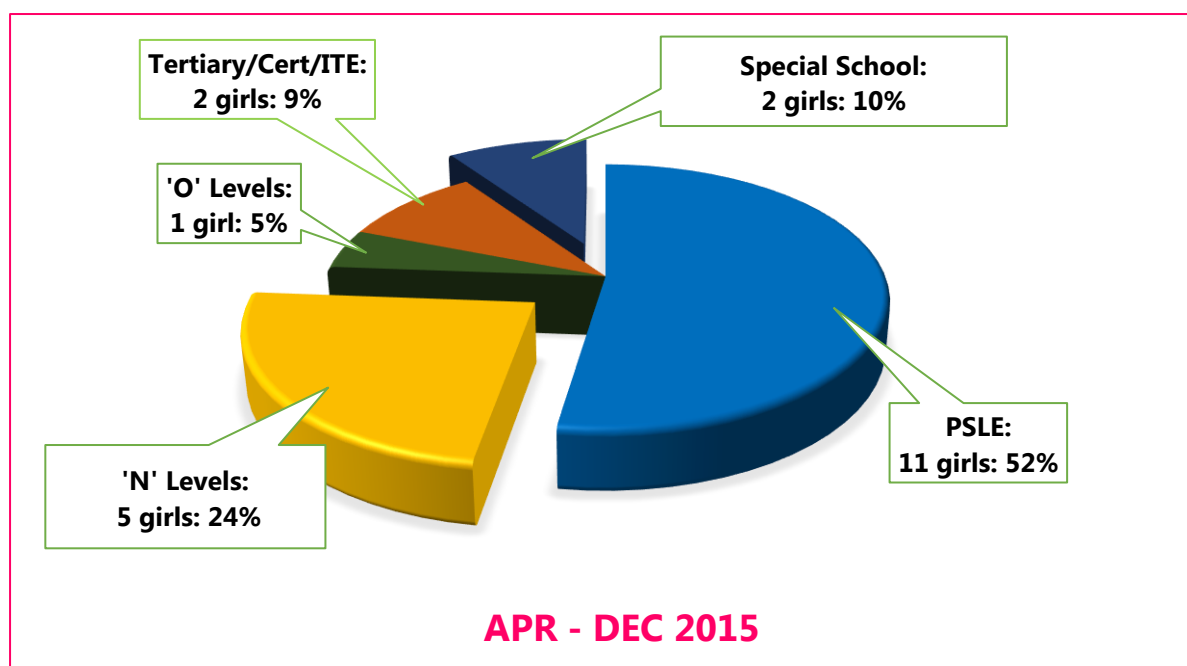
understood that Bella needed support in terms of talking to her family about her pregnancy and providing her with emotional support and effectively addressed those issues.

We have started to explore the possibility of involving volunteers in casework management as well and will be going into full swing with this initiative in 2017. The following pie charts will give more information on the profiles of the girls whom we assisted this FY compared to last FY.

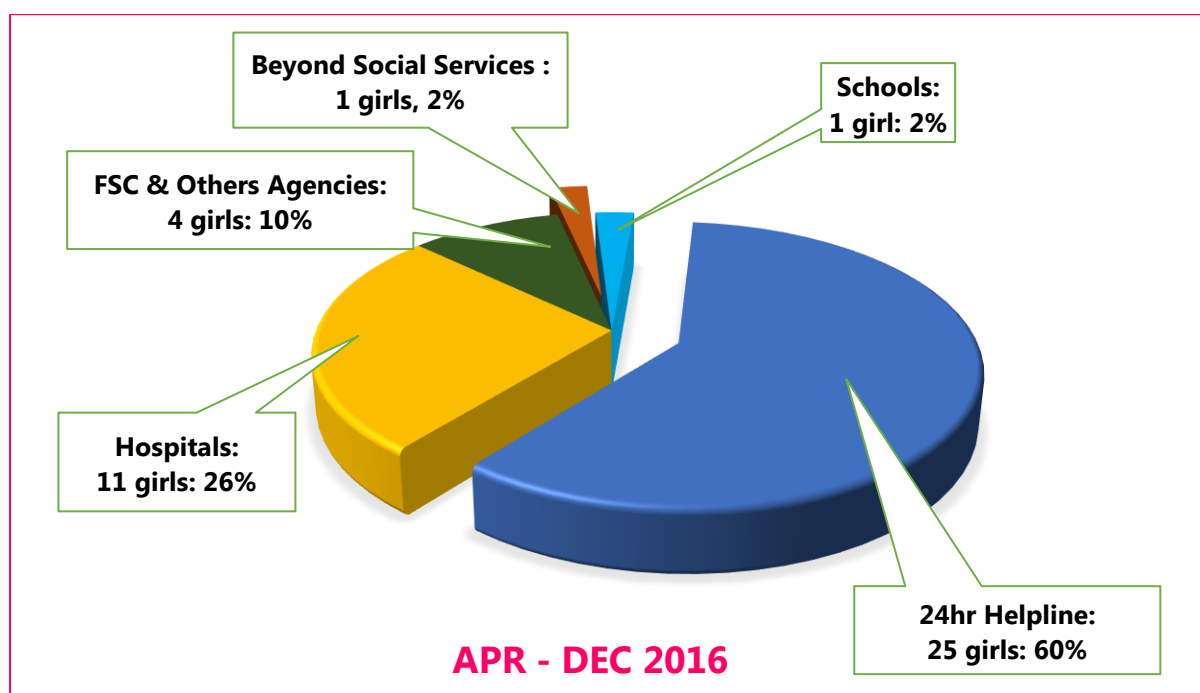
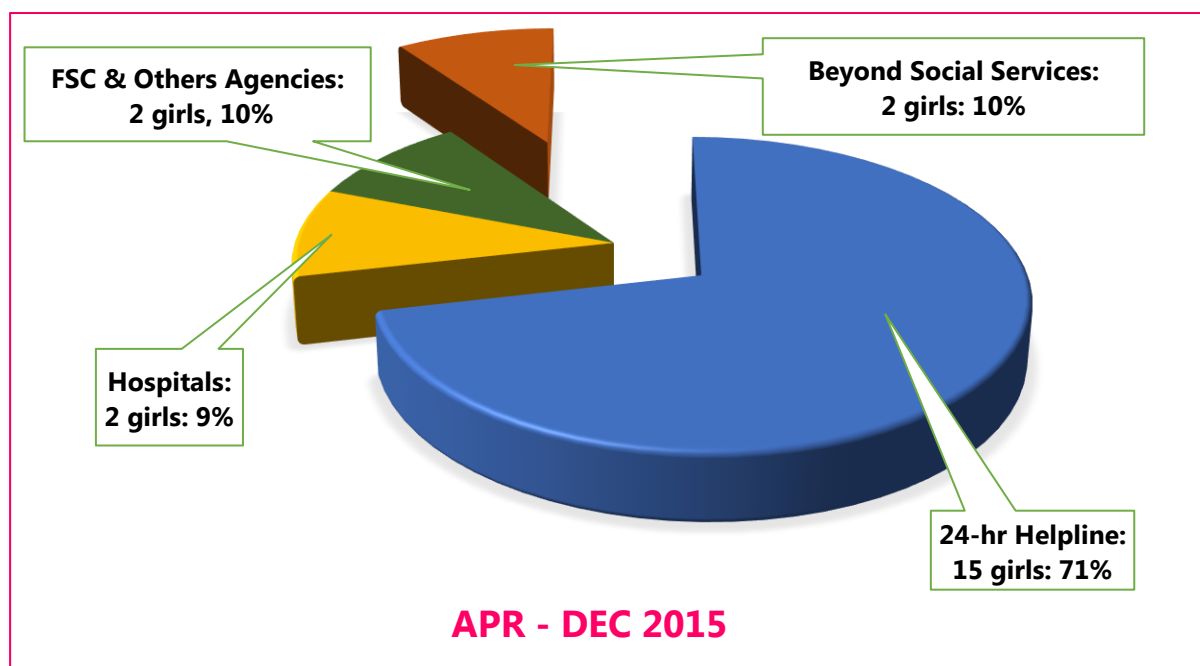
## AGE



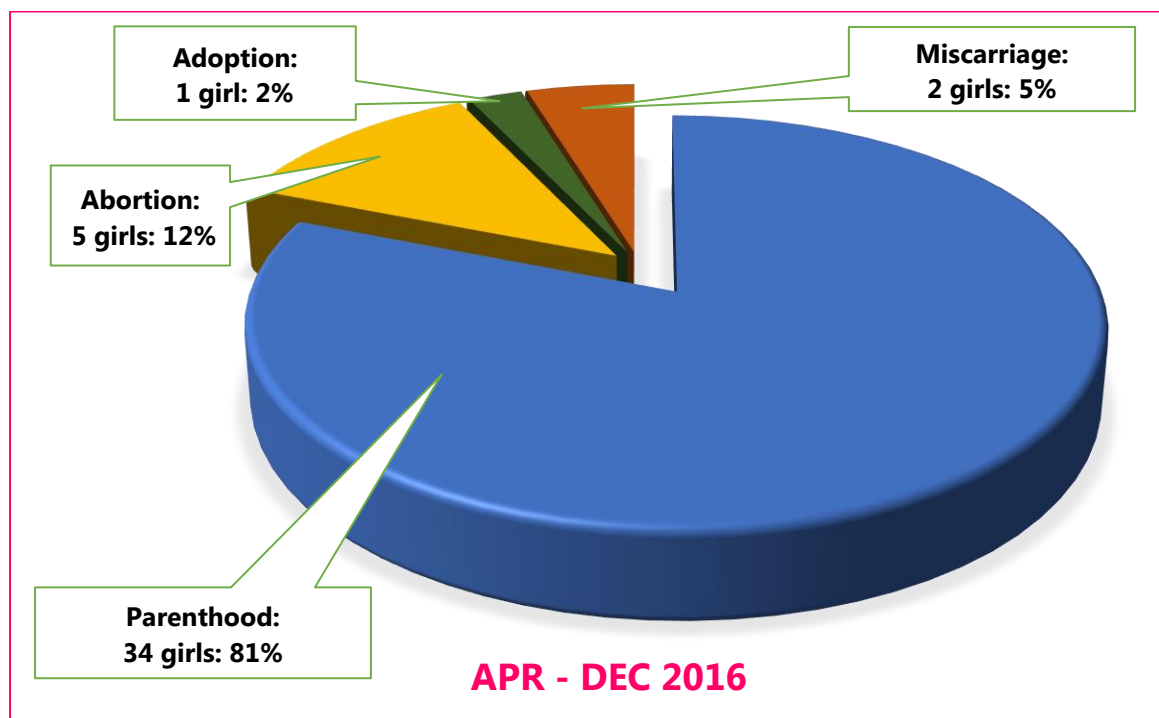
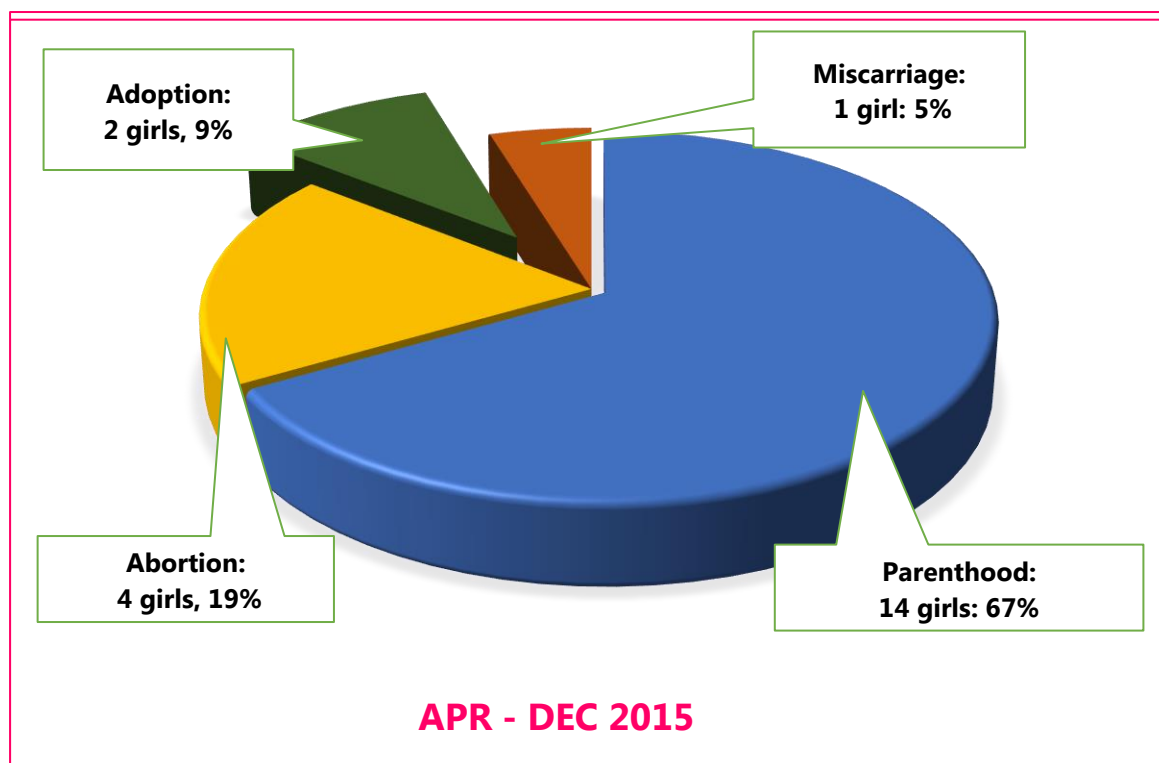
## EDUCATION LEVEL



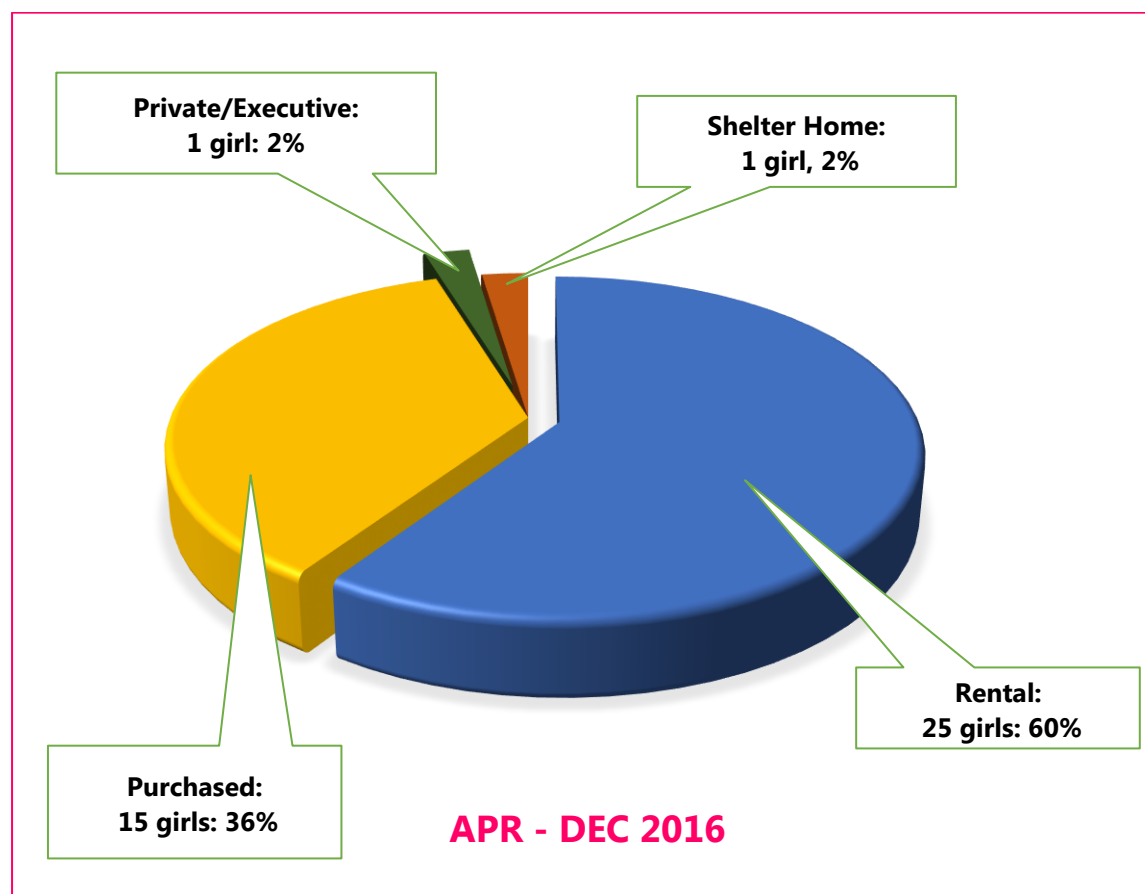
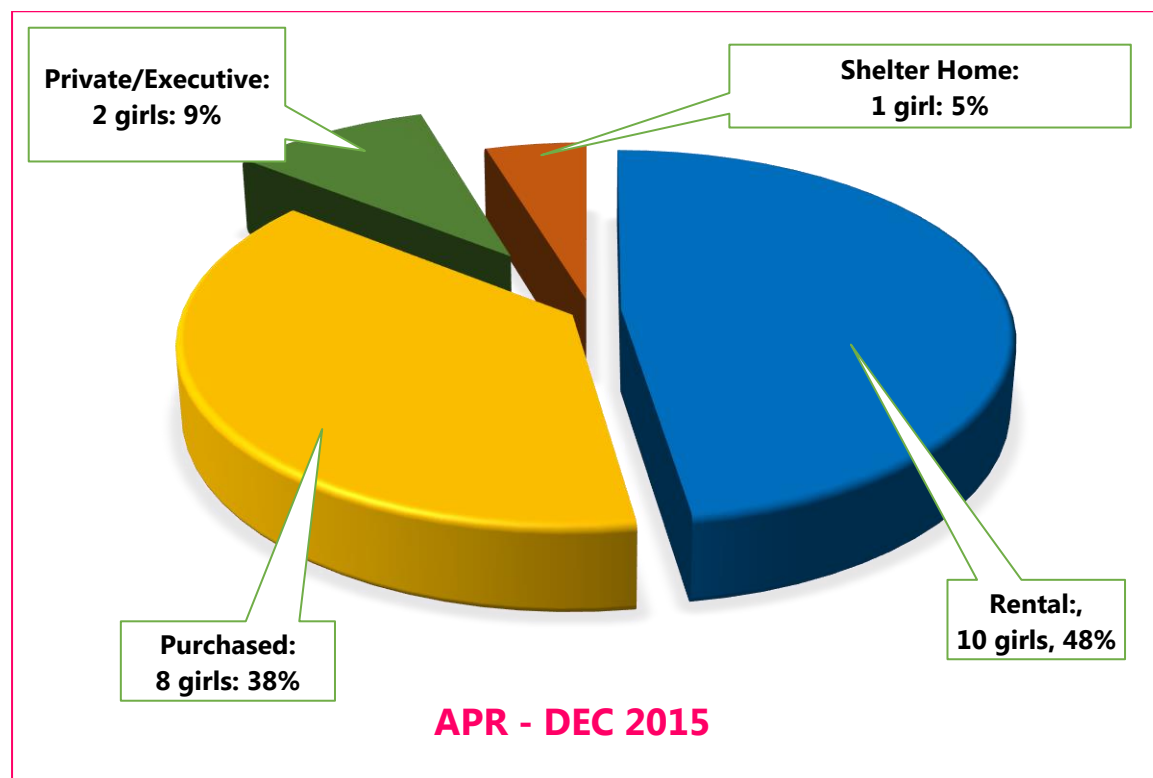
## **SOURCES OF REFERRAL / MODES OF CONTACT**



## PREGNANCY OUTCOME



## HOUSING



From the pie charts above, we can see that the majority (**71%**) of the **42** new cases that we assisted this FY have only attained a Primary School Leaving Certificate, live in public rental housing (**60%**) and opt to become parents (**81%**). As such, the possibility of these girls getting better paying jobs is not high and caring for a new born would put a financial strain on the low-income households they live in. In the longer run, the lack of resources does not bode well for family stability or the well-being of mother and child.

Regardless of their socio-economic background, our work is about:

- Helping the girls to make an informed decision about their pregnancy
- Rallying family and community support for the longer term well -being of mother and child

However, supporting those with less resources will require us to work closely with our volunteers for befriender or post pregnancy support, FSCs for financial, practical or employment support for the girl and/or her family members, SSOs for financial support and our partners who assist the girls by offering free or heavily subsidised courses to further their studies, employment opportunities and practical support. We also work with the school counsellors to help the girls get back to school. Some of our donors also assist by donating baby necessities in good condition, such as prams/strollers, cots, clothes and brand new diapers which have been very useful to our girls.

Though the statistics show that more than half of our service-users came from low-income families, our services are not only targeted to them. Our services are for all girls aged 21 and below facing a pregnancy crisis. However, we understand that teenagers who come from a middle-income or high-income family may have the means, whether financially, practically or emotionally, to handle a pregnancy crisis and thus may not require the assistance from an agency like us. We are also aware that there might be many pregnant teenagers out there facing a pregnancy crisis but do not know that such a service exists. This is why we are constantly stepping up our outreach efforts, hoping to make Babes a household name in time to come, to reach out to, and to assist, pregnant teenagers from all walks of life.

The pregnant teenagers we assisted came to us through various channels with **60%** of them connecting directly with us through our 24-hour helpline and the remaining **40%** through referrals from hospitals, other agencies and Beyond Social Services.

Part of our case management service is our 24-hour SMS helpline. The helpline is a dedicated helpline for pregnant teenagers needing support or advice. However, at times, we receive calls from the partner, parents or well-wishers of the pregnant teenager, seeking information from us. We welcome calls from them as well. The challenge that we face most of the time is to get them to meet us for a face-to-face meeting. These meetings enable us to engage the pregnant teenagers and work with them in depth.

We have assisted **191** individuals over the helpline in FY 2016.

### 3. COMMUNITY INTEGRATION

"Community Integration is the opportunity to live in the community and be valued for one's uniqueness and abilities like everyone else" (Salzer, 2006). This FY, we welcomed **53** new volunteers and engaged a total of **98** volunteers from April to December 2016. Babes also worked with **59** students from **9** different educational institutions. Babes organised and participated in **12** mini fundraising events and partnered with **11** community/corporate partners for this FY. With the help of our volunteers and community partners in providing support, together we can bring meaningful changes in the lives of our service-users.



#### Skills-based workshops with life skills training



*Peer support group session conducted by our volunteer*

Babes conducted **3** skills-based workshops this FY. Instead of just organising our popular baking, make-up and cupcake decorating workshops, we decided to incorporate life skills trainings in these workshops as well. For this FY, we had our very first peer support group session; understanding the struggles of a teen mum, managing self-esteem and media image, and mother-child bonding session. The response to our workshops has been very good and we saw an improvement in the attendance rate among our service users; an increase of **200%** over the last FY. We are also thankful to our volunteers for

sponsoring event venues, ingredients for our baking sessions, refreshments for our workshops and for volunteering their precious and valuable time for our teenage mothers. We couldn't have done it without them.



*Our volunteer briefing the girls about the session*



*Our child minders taking care of our service-users' babies while they participate in the workshops at ease*

## **Mother's Day 2016**

We had our annual Mother's Day event at Scape HubQuarters this FY and the crowd was bigger and better. Around 100 of our pregnant teens, teenage mothers, their partners and families, volunteers and partners participated in this event. This FY, we engaged the Singapore Blind Association to set up a massage booth at the event. We



*A group photo of all our staff, volunteers and service-users at our Mother's day event 2016*

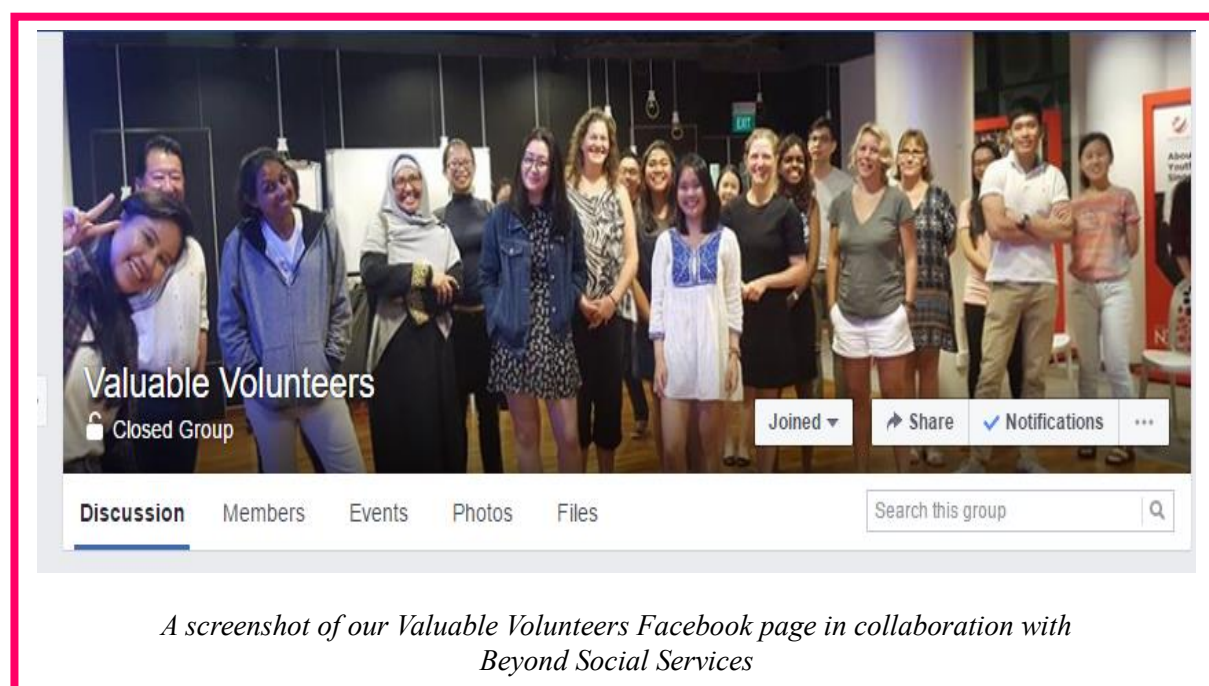
even had a lucky draw for our teenage mothers. Games and many activities were organised and our guests were very sporting to participate in all them. Our talented volunteers helped to set up many activity booths such as face painting, hair styling, make-up, nail art and many more. We also had a booth where we gave away pre-loved clothes, toys, book, baby

necessities, etc., which was one of the more popular booths at the event. Delicious food was catered and the guests enjoyed the food as well. We ensured that all our service-users felt special and pampered at this event.

In view of the fact that Babes is pro-choice agency and so as not to exclude service-users who do not choose motherhood, we decided to rename our annual event to Babes Day from 2017 onwards; we see it as a day of celebration for all Babes' service-users for the resilience they've displayed on their journey regardless of the decision they have made towards their pregnancy.

### **Valuable Volunteers @Facebook**

It takes a village to raise a child. As we attempt to bring in befrienders from the start of our case management, we cannot deny that it has been an uphill task indeed. In collaboration with Beyond Social Services, we have set up Valuable Volunteers Closed Group Facebook page where we share case backgrounds of our girls whom we think will benefit from a befriender's service. Babes believes that, with the additional emotional support rendered by our dedicated befrienders, we can work hand in hand in empowering our teenage mothers and their families to take better responsibility for their own lives and situation.



## **1<sup>st</sup> Babes' Volunteers and Partners Appreciation Night**

Babes held our first appreciation night at YMCA Pool Terrace where we gathered our adult and student volunteers, and representatives from student bodies and corporate partners for an evening of food, fun and fellowship as our way of expressing our thanks for all their time and effort.



*A group picture with our volunteers and partners*

## **New Partnerships and Collaborations**

- ✓ For this financial year, Babes has collaborated with ITE College East Curtain Call for our forum theatre performance. We had **10** student volunteers to help us in our forum theatre performance.
- ✓ Babes was the adopted charity for UNAIDS's social project play entitled "Every Singaporean Daughter" stories about women's experiences in Singapore that are often hidden from the surface were showcased. UNAIDS has also created Babes' very first corporate video.



- ✓ Babes also worked with YMCA-Citi Youth for Causes where Team Misstaken, a group of students from Dunman High School, chose Babes as their preferred



*Our Community Partnership Executive, Siti, with the students of Dunman High School*

VWO. Funded by Citi Foundation, Youth for Causes promotes social entrepreneurship and community leadership development among Singapore youths. As part of their efforts to raise awareness, funds and volunteer for Babes, we had our very first charity walk: 2 Lines, and street sales collection. Team Misstaken raised a total of \$4,570.97 for Babes. That's what we call girl power!



*A group picture of our staff, volunteers and participants of the charity walk*

- ✓ Babes has partnered with Google for Nonprofits in FY 2016. With this new partnership, Babes gets to enjoy free access to Google tools like Google Ad Grants of 10,000 USD/year, YouTube for nonprofits and more. These tools can help Babes to reach out to new donors and volunteers, and to work more efficiently in telling Babes' story.

## CALENDAR OF EVENTS

Month	Event
April 2016	<ul style="list-style-type: none"> <li>✓ Focus Group Discussion with Lengkok Bahru Community</li> <li>✓ Focus Group Discussion with ITE College East</li> <li>✓ Talk at Singapore Polytechnic for Social Innovation Project</li> <li>✓ Collaboration with ITE College East, Curtain Call starts</li> </ul>
May 2016	<ul style="list-style-type: none"> <li>✓ Focus Group Discussion with SP Media Students</li> </ul>
June 2016	<ul style="list-style-type: none"> <li>✓ Dunman High Students' Street Sales starts</li> </ul>
July 2016	<ul style="list-style-type: none"> <li>✓ Forum Theatre performance at Republic Polytechnic</li> <li>✓ Drama performances by ITE College East students in ITE</li> <li>✓ Drama performance by ITE College East students in Whampoa</li> <li>✓ UNSAID theatre performance</li> <li>✓ Focus Group Discussion with Whampoa Community</li> <li>✓ Distribution of brochures starts</li> </ul>
August 2016	<ul style="list-style-type: none"> <li>✓ 2 Lines Charity Walk</li> <li>✓ Focus Group Discussion with Pasir Ris Crest Secondary School</li> </ul>
September 2016	<ul style="list-style-type: none"> <li>✓ Collaboration with Inward Bound</li> </ul>
November 2016	<ul style="list-style-type: none"> <li>✓ Focus Group Discussion with East Spring Secondary School</li> <li>✓ Forum Theatre performance by East Spring Secondary School</li> <li>✓ Forum Theatre performance by Pasir Ris Crest Secondary School</li> <li>✓ Boutiques Fair Roadshow</li> </ul>

### Fund-raising event

"The Really Authentic Kumar" show was held on November 16 at Zouk, Singapore. This event was led by Beyond Social Services. Babes' share of money raised from this event was **\$6,800** and this would not have been possible without the support of our volunteers, donors, board and committee members and, of course, Beyond.

### Other Internal Activities

- ✓ Monthly case study discussions
- ✓ Monthly department meetings
- ✓ Yearly team bonding activity

# CONFLICTS OF INTEREST, RELATED ENTITIES & RESERVES POLICY

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## MANAGEMENT AND AVOIDANCE OF CONFLICTS OF INTEREST

Under our Conflict of Interest policy, all Directors, Board Committee Members, staff and volunteers of Babes are required to read and understand the policy, to make full disclosure of interests and to declare their interests on an annual basis. When a conflict of interest situation arises, the person concerned must declare his or her interests and abstain from participating in the discussion, decision-making and voting on the matter.

There was no transaction with a corporation in which Directors, Board Committee Members, staff or volunteers had an interest during the financial year 1 April 2016 to 31 December 2016.

**RELATED ENTITIES** – None.

## RESERVES POLICY

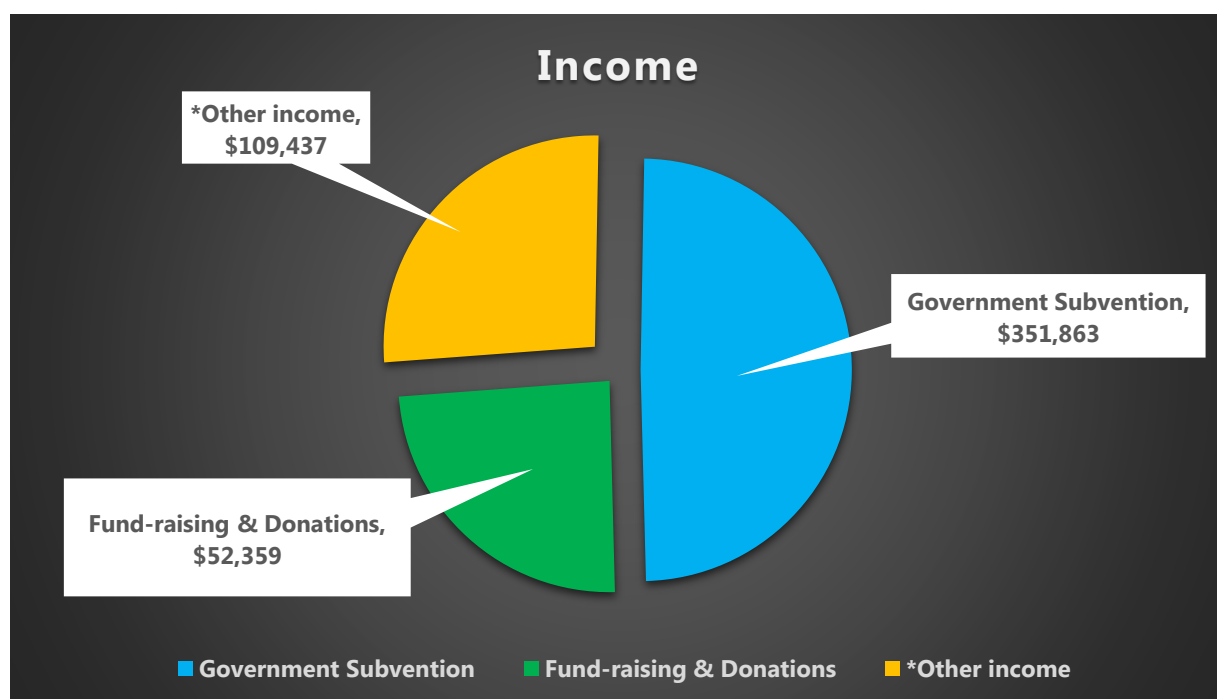
Babes regards its unrestricted general fund as its reserves. The reserves that Babes has set aside are to provide financial stability and a means for the development of its principal activity. Babes intends to maintain its reserves together with the restricted funds at a level of at least two years of its operating expenditure. The Board of Directors will review the amount of reserves that are required to ensure that they are adequate to fulfil Babes' continuing obligations annually. Net cash resources of Babes are as follows:

	<b><u>31 Dec 2016</u></b>	<b><u>31 Mar 2016</u></b>
	\$	\$
Cash and cash equivalents	1,333,503	1,341,930
Receivables (excluding prepayments)	5,609	4,934
Payables	(106,051)	(209,373)
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	1,233,061	1,137,491
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There are no funds in deficit.

# FUNDING SOURCES

Babes does not charge for its services. We are funded by donations from philanthropic establishments, corporate and individual donors, and government grants managed by the National Council of Social Service (**NCSS**). The following gives a breakdown of our income from April to December 2016.



## \* Other Income

Comprises government credits, refunds, reimbursements, services rendered and the like, and are recognised as and when received.

## FINANCIAL REVIEW

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During the financial year (FY) ending 31 December 2016, Babes incurred total operating expenditures of **\$420,641**. This represented a decrease of **1%** or **\$4,796** in operating costs compared 31 March 2016. The decrease is mainly because only 9 months of operating expenditure is reflected this FY as our FY has changed to the calendar year from 2017.

Tote Board Social Service Fund (administered by NCSS) provided funding of **\$236,102** towards Babes' operating expenses during the FY. The remaining operating expenses were funded by Care & Share funds, fund-raising, donations and from other income (please refer to page 29 for the breakdown). The donations we received enabled Babes to access the Care & Share Matching Grant and, during the FY, **\$115,761** was obtained under this scheme.

The FY for Babes ended in net income of **\$93,297** compared to **\$193,127** as at 31 March 2016. Our surplus has decreased from **\$1,143,322** to **\$1,012,097**. Our cash and cash equivalents are at **\$1,333,503** as of 31 December 2016.

## **FUTURE PLANS AND COMMITMENTS**

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In addition to our usual operating costs (e.g. staff and staff-related services, facilities and programme costs):

- 1) Babes would like to reach out to more young people to let them know about the services we provide for all teenagers facing a pregnancy crisis. We will be channelling more resources, and giving greater focus, to:
  - ❖ Public Awareness Campaigns, e.g. Bus stop ads
  - ❖ Creating awareness via social media platforms, including working with popular bloggers and creating impactful short videos on teenage pregnancy issues
  - ❖ Continue reaching out to Primary/Secondary/JC students in innovative ways
  - ❖ Create a youth campaigning committee where the youths will be ambassadors of Babes
- 2) We also plan to build an organisation that is heavily supported by volunteers and will be giving greater focus to:
  - ❖ Coming up with processes to involve volunteers in casework management

# THANK YOU

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## A BIG THANK YOU TO....

**Abogado Pte Ltd**, for providing corporate secretarial services

**Centre for Non-Profit Leadership (CNPL)**, for your support in guiding key people to our organization for our Board Committees

**Beyond Social Services**, for your continued support, guidance and confidence in our work

**Global Yellow Pages Limited**, for generously hosting our website and providing us with the support needed to reach out to the larger community

**KK Women's & Children's Hospital**, for your partnership in ensuring that the pregnant teenagers are well supported

**Mainly I Love Kids (MILK) Fund**, for your generosity and kindness in providing Education Assistance fund for 1 service-user to pursue her studies

**Mount Alvernia Hospital**, for providing health care assistance at an affordable price to our service-users and their families

**National Council of Social Service (NCSS)**, for your confidence in us, your friendship and support

**Google**, for taking up Babes as their CSR initiative

**South Central Community Family Service Centre**, for your partnership and support

**Up & Up**, for designing our collaterals and making us look good

**UNSAID**, for creating a corporate video for us

**WINGS**, for your partnership and volunteer confinement nannies who've been an excellent source of support for our pregnant teens

**YMCA**, for your partnership in offering training and financial assistance to our service-users

All our volunteers (including our Board Committee members), for generously sharing your time, experience and expertise to serve the people we work with

The spouses, partners, children, family & friends of our staff, for respecting and supporting their odd working hours and particular perspectives of life

Finally, our most grateful thanks to all others who are not mentioned here but have contributed time, energy, resources or funds. Your kindness and generosity provide reassurance to the pregnant teenagers that, with the help of their community (and that includes you), they can better cope with their lives during and beyond their pregnancies.

# **FINANCIAL STATEMENTS YEAR ENDING DECEMBER 2016**

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